

**REPLY DECLARATION
OF
JAMES M. BRADBURY
ATTACHMENT 8**

To be completed by BCCM only: Date Sent: 10/12/01

(1) CHANGE REQUEST LOG
#

CR0520

(2) STATUS N

To be completed by CCM or BellSouth:

(3) REQUEST TYPE	<input type="checkbox"/> TYPE 2 (REGULATORY)	<input type="checkbox"/> TYPE 3 (INDUSTRY)	<input type="checkbox"/> TYPE 4 (BST)	<input type="checkbox"/> TYPE 5 (CLEC)
	<input checked="" type="checkbox"/> TYPE 6 (DEFECT) NOTE: COMPLETE SECTION 2	<input type="checkbox"/> EXPEDITED FEATURE	<input type="checkbox"/> FLOW-THRU	

SECTION 1

(4) COMPANY NAME	AT&T
(5) OCN	8392,8300
(6) CCM NAME	Bernadette Seigler
(7) TELEPHONE NUMBER	404-810-8956
(8) CCM EMAIL ADDRESS	bseigler@att.com
(9) CCM FAX NUMBER	404-810-8605
(10) ALTERNATE CCM NAME	Donna Cain
(11) ALTERNATE PHONE NUMBER	404-810-3352
(12) ORIGINATOR'S NAME	Bernadette Seigler
(13) ORIGINATOR'S PHONE NUMBER	404-810-8956
(14) TITLE OF CHANGE REQUEST	LENS/TAG miscalculation of UNE P Due Dates

(15) CATEGORY	<input type="checkbox"/> ADD NEW FUNCTIONLITY	<input checked="" type="checkbox"/> CHANGE EXISTING
(16) DESIRED DUE DATE	10/15/01	

(17) ORIGINATING CCM ASSESSMENT OF IMPACT	<input checked="" type="checkbox"/> HIGH	<input type="checkbox"/> MEDIUM	<input type="checkbox"/> LOW
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Attachment A-4A

Jointly Developed by the Change Control Sub-team comprised
of BellSouth and CLEC Representatives.

(18) ORIGINATING CCM ASSESSMENT OF PRIORITY	<input checked="" type="checkbox"/> URGENT	<input type="checkbox"/> HIGH	<input type="checkbox"/> MEDIUM	<input type="checkbox"/> LOW
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(19) INTERFACES IMPACTED				
PRE-ORDERING	<input checked="" type="checkbox"/> LENS	<input checked="" type="checkbox"/> TAG	<input type="checkbox"/> CSOTS	
ORDERING	<input type="checkbox"/> EDI	<input checked="" type="checkbox"/> LENS	<input type="checkbox"/> TAG	<input type="checkbox"/> LNP
MAINTENANCE	<input type="checkbox"/> TAFI	<input type="checkbox"/> EC-TA Local		
MANUAL	<input type="checkbox"/> Manual			

(20) TYPE OF CHANGE (Check one or more, as applicable)					
<input checked="" type="checkbox"/> Software	<input type="checkbox"/> Product & Services	<input type="checkbox"/> Documentation	<input type="checkbox"/> Hardware	<input type="checkbox"/> New or Revised Edits	
<input type="checkbox"/> Regulatory	<input type="checkbox"/> Industry Standards	<input type="checkbox"/> Process	<input type="checkbox"/> Other	<input checked="" type="checkbox"/> Defect	
<input type="checkbox"/> Expedited Feature	<input type="checkbox"/> Flow Through				

(21) DESCRIPTION OF REQUESTED CHANGE (Including purpose and benefit received from this change. Include attachments if available)	
(22) REQ TYP(s) IMPACTED:	MB
(23) ACT TYP(s) IMPACTED:	V, P Q
(24) PROVIDE EXAMPLE OF REQUESTED CHANGE:	
(25) Identify the LSOG versions that are affected by this change	

This section to be completed by BellSouth only:

(26) Does this request require clarification?	<input type="checkbox"/> YES <input type="checkbox"/> NO
(27) Clarification Request Sent	
(28) Clarification Response Due	

(29) Change Request Review Date	
(30) Target Implementation Date	
(31) Change Review Meeting Results	

(32) CANCELED CHANGE REQUEST	<input type="checkbox"/> DUPLICATE	<input type="checkbox"/> TRAINING	<input type="checkbox"/> CLARIFICATION NOT RECEIVED
(33) CANCELANATION ACKNOWLEDGMENT	<input type="checkbox"/> CLEC	<input type="checkbox"/> BST	DATE:

(34) APPEAL ☐ YES ☐ NO

(35) APPEAL
CONSIDERATIONS

SECTION 2

This section to be completed by CLEC/BellSouth- External Explanation of Type 6 Defect Change Request

(36) PON # See Attached List.

(37) ERROR MESSAGE:

(38) RELEASE OR API VERSION
(If applicable)

OSS99/LSOG4

(39) DESCRIPTION OF DEFECT SCENARIO:

Want standard due dates calculated correctly for orders submitted in LENS. 40-50% of our UNE P orders submitted through LENS since October 1, 2001 have received greater than standard interval Due Dates.
EC support and Account Team have offered no explanation. We experienced this problem back in June & July.
Here's the timeline:
FIRST PROBLEM:
June 6, 2001 - BST released TAG 7.6 and LNP 6.2
June 8 & 9, 2001 - BST backed out of production LNP Rel 6.2 due to system issues & removed CR 226 - removed calculator correct due date intervals from LNP 6.1.3
July 28, 2001 - **CR 445** was the CR # for the fix for this Due Date calculation defect
SECOND PROBLEM:
Sept 29, 2001 - BST released LNP 6.3
Sept 30, 2001 - BST releases TAG 7.6.2
OCTOBER 1 - AT&T sees incorrect intervals again. Same types of software release have proceeded the start of the due date calc defect. 18 PON Examples are at the bottom of this CR.
Over 40% of PONS since October 1st have received an intervals longer than standard - from 2 days to 4 days where it should be 0 to 1 day interval.

SECTION 3

This section to be completed by BellSouth - Internal Validation of Defect Change Request

(40) DEFECT VALIDATION RESULTS:

10/16/01 - BellSouth has determined that this is a system defect affecting due date calculation for REQ TYP MB, ACT of V, LNA of V, where CLEC is deleting USOCs (ex. COM++) which is causing the system to issue extended due dates. This issue will be corrected in a future release TBD.
Workaround - Under investigation.
10/23/01 - The current workaround that was created in 06/01 is still being used for CLECs that are experiencing problems with the due date calculator for certain types of LSRs.
Orders that are calculated incorrectly will flow through the system and will be corrected by the LCSC. The LCSC rep will re-FOC the order with the corrected due date before the order completes.

Attachment A-4A

(41) CLARIFICATION NEEDED: ☐ YES ☐ NO

(42) VALIDATED DEFECT IMPACT LEVEL: ☐ HIGH ☐ MEDIUM ☒ LOW

(43) VALIDATION TYPE: ☒ DEFECT ☐ FEATURE ☐ TRAINING ISSUE ☐ DUPLICATE

(44) DEFECT IMPACTS OTHER CLECS? ☒ YES ☐ NO

(45) INTERFACES IMPACTED BY DEFECT: ☐ EDI ☒ TAG ☐ LNP ☐ LENS
☐ TCIF 7 ☐ TCIF 9

(46) TARGET IMPLEMENTATION DATE: TBD

fields will be validated before change request is returned for clarification.

PON	Version	Date Submitted	Due Date	Completion Date	FOC	CN	Error/Clarification	Order Status	LSR Status
JCVY010132 <u>7</u>	03	2001-10-01	2001-10-04	2001-10-04	2001-10-01	2001-10-04	2001-10-01	CP	CN
JCVY010143 <u>5</u>	00	2001-10-10	2001-10-16		2001-10-11		2001-10-10	AO	FOC
JCVY010143 <u>6A</u>	00	2001-10-02	2001-10-04	2001-10-04	2001-10-03	2001-10-04	2001-10-02	CP	CN
JCVY0101 <u>460</u>	00	2001-10-02	2001-10-05	2001-10-05	2001-10-02	2001-10-05	2001-10-02	CP	CN
JCVY01014 <u>62</u>	00	2001-10-01	2001-10-04	2001-10-04	2001-10-01	2001-10-04		CP	CN
JCVY01014 <u>67</u>	00	2001-10-02	2001-10-08	2001-10-08	2001-10-02	2001-10-08		CP	CN
JCVY01014 <u>75</u>	00	2001-10-02	2001-10-05	2001-10-05	2001-10-02	2001-10-05	2001-10-02	CP	CN
JCVY0101 <u>487</u>	00	2001-10-04	2001-10-09	2001-10-09	2001-10-04	2001-10-09	2001-10-04	CP	CN
JCVY0101 <u>494</u>	00	2001-10-05	2001-10-10	2001-10-10	2001-10-06	2001-10-10	2001-10-05	CP	CN
JCVY0101 <u>495</u>	00	2001-10-04	2001-10-09	2001-10-09	2001-10-04	2001-10-09		CP	CN
JCVY0101 <u>501</u>	00	2001-10-08	2001-10-11	2001-10-11	2001-10-08	2001-10-11	2001-10-08	CP	CN
JCVY0101 <u>503</u>	00	2001-10-05	2001-10-09	2001-10-09	2001-10-05	2001-10-09		CP	CN
JCVY0101 <u>511</u>	00	2001-10-09	2001-10-12		2001-10-10		2001-10-09	PD	FOC
JCVY0101	00	2001-10-	2001-10-		2001-10-		2001-10-09	AO	FOC

Attachment A-4A

Jointly Developed by the Change Control Sub-team comprised of BellSouth and CLEC Representatives.

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JCVY0101									
<u>525</u>	00	2001-10-10	2001-10-13	2001-10-11			PD	FOC	
MIAY01149									
<u>82B</u>	00	2001-10-08	2001-10-13	2001-10-08			PD	FOC	

SATURDAY DUE DATE WAS PROVIDED on 2 PONS ABOVE YET WAS NOT REQUESTED

MIAY011171									
<u>7DEB</u>	00	2001-10-03	2001-10-08	2001-10-08	2001-10-08	2001-10-08	2001-10-03	CP	CN
MIAY01145									
<u>49</u>	04	2001-10-03	2001-10-09	2001-10-09	2001-09-17	2001-10-09		CP	CN